

1. Does the Tradition Plus Wood Sliding Patio Door meet ENERGY STAR® guidelines?

Yes, the product can meet both ENERGY STAR criteria. In fact, this patio door is JELD-WEN's most energy efficient yet. Your JELD-WEN sales representative can help you identify the proper features.

2. Is this door easier to operate than other patio doors in the market place?

Yes, we have gone to great lengths to ensure ease of operation in the Tradition Plus Wood Sliding Patio Door. Starting with a stainless steel rollers, as well as a fiberglass sill, we have ensured a consistent and easy to operate patio door. We also have an innovative head track and top rail design that reduces friction, making the door operate even easier.

3. Is this product a replacement for the French View sliding patio door?

Yes, we will be phasing out the current French View sliding patio door, but will still be accepting orders on the French View until December 31, 2011.

4. What are the exterior options?

We have nine extruded aluminum clad color choices: Brilliant White, Desert Sand, Chestnut Bronze, Hartford Green, French Vanilla, Black, Dark Chocolate, Arctic Silver, and Mesa Red. This product is also available with a wood exterior option on the wide stile door.

5. What are the glass options?

The Tradition Plus Wood Sliding Patio Door comes standard with Low-E 270 and you can also get LoE³-366, Low-E EC and obscure glass. We also have the option of blinds between the glass, simulated divided lites (SDL), full-surround, and grilles between the glass (GBG).

6. What configurations are available?

This sliding patio door is available in a 2-panel, 3-panel, and quad-panel option, with the quad-panel also available as a bi-parting door (when selected with wide stiles).

7. Can I get wood exterior in both narrow and wide stiles?

No, our narrow stile sliding patio door is only available in clad exterior, but our wide stile patio door is available in both clad and wood exterior.

8. Does this door need to be assembled after shipment?

No, the Tradition Plus Wood Sliding Patio Door is assembled at our manufacturing facility and shipped ready for installation. This ensures reliable performance and saves time and money for installers.

9. Can I order the door with sidelights or transoms?



Yes, we have both sidelights and transoms available that can be factory mullied allowing for more design options and applications.

10. What kind of wood is the frame of the door made of?

The frame is made of JELD-WEN's AuraLast® Wood which offers superior protection from wood decay, water saturation, and termites. This is why we offer an industry leading 20-year warranty on our wood parts.

11. Why do you claim this door is so reliable?

There are many features in our Tradition Plus Wood Sliding Patio Door which combine to make it one of our most reliable products available today. Extruded aluminum cladding, integral nailing fin, AuraLast® Wood, single plane weather strip, ball check weep system, corner key construction, and a continuous fiberglass sill with anchoring system all add up to a reliable product we are proud to put our name behind.

12. What is the warranty?

20 years on patio door and parts
20 years on AuraLast® Wood
10 years on clad finish
2 years labor
Transferable for 10 years

13. Are custom sizes available?

Yes, custom sizes are available, starting at 5'0" x 6'8" and going up in 1/8" increments.

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14. How is the door priced?

Our new Tradition Plus Wood Patio Door is positioned to compete well in the premium level wood patio door market, much like our Tradition Plus Wood Window line. With this new product we now have a wide and a narrow stile option with the narrow option being lower cost.

15. What hardware options are there?

Our three point hardware comes in ten handle set color options: Polished Brass, Antique Brass, White, Satin Nickel, Brushed Chrome, Oil Rubbed Bronze, Chestnut Bronze, Desert Sand, Polished Chrome, and Black.

16. What locking mechanism is available on this door?

Our standard handleset comes with a three point locking mechanism adding improved security and better performance. We also offer an optional secondary latch for added ventilation.

17. What makes this patio door so energy efficient?

The Tradition Plus Wood Sliding Patio Door combines a fiber glass interlock with a fiberglass sill that create a more efficient thermal barrier than any technology we have used in the past. These features are part of the reason why we can meet ENERGY STAR® criteria with our standard Low-E 270 and argon gas and why other glass options allow us to have even better energy test results.

18. What is the point of the sill anchoring system?

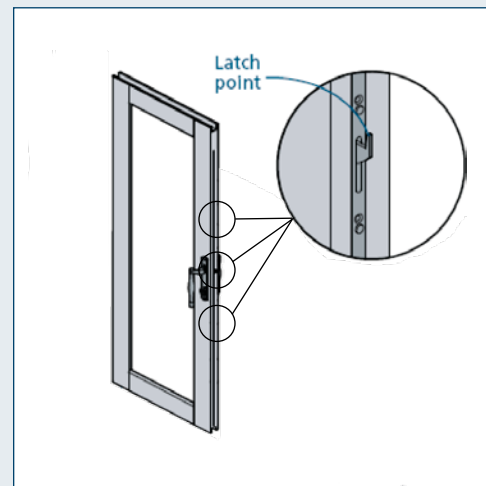
It helps promote a more consistent and level sill for smooth operation. It also prevents the need to drill into the sill which ensures an even more weather tight product.

19. Water leakage through the frame is a problem that has plagued wood patio doors for years. What has JELD-WEN done to address this in the Tradition Plus Wood Patio Door?

The frame on the Tradition Plus Wood Sliding Patio Door has silicone injected corner keys which ensures a water tight fit with no exposed openings.

20. What Screens are available in this patio door?

The standard screen is an aluminum with extruded bottom rolling fiberglass mesh with screen. We also have an optional heavy duty top rolling screen.



14. Three Point Locking System

